



CHESTERBROOK

HEATING & COOLING SYSTEMS

PO BOX 484
SOUTHEASTERN, PA 19399

We've got you covered!
It's about more than service...
It's about prevention!

With typical service agreements, you pay money for priority service when there's a problem. With a Comfort care Comprehensive Maintenance Agreement, you not only get priority service - you can prevent those problems from happenings in the first place - and save money in the process!

COMFORTCARE CUSTOMER INFORMATION:

Customer Name _____

Address _____

City, State, Zip _____

Home Phone _____ Cell Phone _____ Work Phone _____

Preferred Dates for Maintenance: Heating ____/____/____ Cooling ____/____/____

COMFORTCARE AGREEMENT & INVESTMENTS:

Includes: two annual maintenance visits, one cooling and one heating for one system, Additional systems are extra, also gives you a 10% discount on additional service and parts needed for repairs.

1 Year Protection Plan	2 Year Protection Plan	3 Year Protection Plan
\$169.00	\$315.00	\$455.00
Additional Systems \$99 ea.	Additional Systems \$175 ea.	Additional Systems \$250 ea.

SERVICING OF HUMIDIFERS OR ELECTRIC AIR CLEANERS ARE AN ADDITIONAL \$25.00 EACH OR SERVICE BOTH FOR A COMBO PRICE OF \$40.00

Customer Approval _____ Date _____

Company Approval _____ Date _____

TO BE COMPLETED BY YOUR SERVICE TECHNICIAN:

SYSTEM NO	BRAND	MODEL NUMBER	SERIAL NUMBER	AGE
1				
2				
3				

Cooling Equipment Checklist

- ▶ Inspect thermostat ▶ Clean or replace 1" filter ▶ Inspect temperature drop ▶ Chemically clean condenser coil ▶ Inspect and adjust air flow ▶ Inspect all electrical connections ▶ Inspect amp and volt draw on motors ▶ Inspect refrigerant charge ▶ Lubricate moving parts ▶ Inspect condensate drain ▶ Inspect all capacitors ▶ Look for refrigerant leaks ▶ Inspect contactor ▶ Meg check compressor ▶ Inspect compressor terminals ▶ Inspect disconnect power box ▶ Inspect power breaker ▶ Inspect evaporator coil when accessible ▶ Test cycle for proper operation

Heating Equipment Checklist

- ▶ Inspect thermostat ▶ Clean or replace 1" filter ▶ Inspect heat exchanger ▶ Inspect temperature rise ▶ Inspect fan control ▶ Inspect furnace safety controls ▶ Inspect all electrical connections ▶ Inspect amp and volt draw on motors ▶ Inspect for gas leaks ▶ Inspect gas valve operation ▶ Inspect ignition system ▶ Inspect gas pressure ▶ Lubricate moving parts ▶ Inspect back up heat elements ▶ Inspect sequencer operation ▶ Inspect all circuit breakers ▶ Inspect reversing valve operation ▶ Inspect defrost control ▶ Test cycle for proper operation

COMFORTCARE

Congratulations on your purchase of one of the most comprehensive plans available, one that provides you with superior "Peace of Mind" protection.

This plan includes the labor required to perform the maintenance items outlined in this plan. The only materials included are the filters and lubrication/cleaning supplies. Any repairs required beyond this agreement will be supplied at a 10% discounted rate and completed only upon notification and approval by the customer. The plan is valid only after we have thoroughly inspected and repaired any pre-existing conditions on the proposed systems.

The services covered by this agreement will be scheduled during our regular working hours. Weekend scheduling is available for an additional charge.

Chesterbrook Heating & Cooling Systems will maintain a complete record of all maintenance and repairs performed and will provide you with a written report of any work.

GENERAL TERMS AND CONDITIONS

1. This agreement will provide "Priority Customer" service to you when calling to schedule any emergency service repair work.
2. This agreement does not cover any services unless what is outlined on agreement form. All other services deemed necessary during the course of fulfilling this agreement will be billed at a 10% discount off our standard rates.
3. Any alterations, adjustments or repairs made by others, unless authorized or agreed upon by Chesterbrook Heating & Cooling Systems will be cause to terminate our obligation under this agreement.
4. Repairs resulting from fire, floods, acts of God, abuse, vandalism or the improper use of listed equipment will be the sole responsibility of the owner and are not covered by this agreement.
5. This agreement includes all control wiring between indoor and outdoor units and the thermostats, and power wiring and controls within the unit. Not included is external power wiring, circuit breakers and disconnects supplying electrical service for the units. Likewise, gas piping that is external to the unit is not covered.
6. This agreement does not cover any work or changes which might at some future date be required by government regulations, codes or insurance company needs or requirements. This will include, but not limited to, the recovery, recycling, reclamation; handling and disposal of all refrigerants and additional costs incurred for refrigerant tax and/or increased costs due to shortages.
7. This agreement does not cover ductwork, structural supports or other sheet metal components, which may deteriorate due to corrosion or rust.
8. This agreement does not cover replacement of any equipment or replacement of any condenser or evaporator coils.
9. The Contractor's maximum liability based upon any claim or cause of action shall not exceed the yearly contract price of this agreement.
10. The Contractor agrees to repair or replace the covered parts of the described equipment when such a repair is required due to mechanical failure. Replacement of any parts will be made with like kind and quality parts.
11. Humidifier service, humidifier pads and media filters are not included
12. Does not include the cleaning of oil systems.
13. This agreement assumes no obligation of obsolete or out dated parts that are no longer available; we will make every attempt to secure replacement parts if possible.
14. This agreement does not cover complete system replacement.



CHESTERBROOK
HEATING & COOLING SYSTEMS

WWW.WEPUTYOUINCOMFORT.COM

1-877-970-1449